

**Search Notes**

Application/Control No.

10/828,397

Examiner

Lisa Hashem

Applicant(s)/Patent under  
Reexamination

BURG, FREDERICK MURRAY

Art Unit

2614

**SEARCHED**

Class	Subclass	Date	Examiner

**INTERFERENCE SEARCHED**

Class	Subclass	Date	Examiner

**SEARCH NOTES  
(INCLUDING SEARCH STRATEGY)**

	DATE	EXMR
East Search Attached: Keywords: call back; voice mail; instant message; line busy/engaged; missed call; call center; class 37	4/2/2007	LH